



Australian Government



Information you need to know about your claim for

Pensioner Education Supplement

You may qualify for the Pensioner Education Supplement if you are studying and receiving one of the following:

- Parenting Payment – if you are a single principal carer
- Carer Payment
- Disability Support Pension
- Newstart Allowance, Parenting Payment (Partnered) or Youth Allowance (Job Seeker) in some circumstances
- Special Benefit – if you are a single principal carer and meet, or are exempt from, the Pensioner Education Supplement 2 year newly arrived residents waiting period
- Widow B Pension
- Widow Allowance
- Wife Pension – if your partner receives a Disability Support Pension
- Invalidity Service Pension
- Partner Service Pension – if your partner receives an Invalidity Service Pension
- War Widow(er) Pension or Defence Widow(er) Pension – if you have a dependent child
- Partner Service Pension in combination with Carer Allowance (from Centrelink)
- Special Rate Disability Pension – if you have a dependent child
- Compensation under the Military Rehabilitation and Compensation Act – if you have a dependent child.

If you are an Aboriginal or Torres Strait Islander, you may be eligible for the ABSTUDY Pensioner Education Supplement and other ABSTUDY allowances. You will need to apply on an ABSTUDY application form. Please call ABSTUDY on **13 2317** for details.

Definition of a partner

For Centrelink purposes a person is considered to be **your partner** if you and the person are living together, or usually live together, and are:

- married, **or**
- in a registered relationship (opposite or same-sex), **or**
- in a de facto relationship (opposite or same-sex)

Centrelink considers a person to be in a de facto relationship from the time they commence living with another person as a member of a couple.

From 1 July 2009 Centrelink recognises all couples, opposite-sex and same-sex.

For more information

Call Centrelink on **13 2490**, visit your local **Centrelink Customer Service Centre** or go to our website at **www.centrelink.gov.au**

Note: Calls from your home phone to Centrelink 13 numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to 1800 numbers from your phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Please keep these Notes (pages 1 to 16) for your information.

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Pensioner Education Supplement (PES)

Pensioner Education Supplement (PES) aims to provide assistance towards the ongoing costs associated with study for recipients of some Centrelink and Veterans' Affairs income support payments. PES is available to full-time students and in certain circumstances those approved to undertake part-time study of at least 25% of a full study load.

- PES claimants may be asked to provide proof of enrolment. Centrelink will photocopy original documents and return them to you. If you do not wish to post original documents, call Centrelink for advice regarding certified copies on **13 2490**.
- PES is paid on the same day as your income support payment.
- The minimum age is 16 or in certain circumstances the minimum school leaving age.
- PES is not taxable.
- For newly arrived residents, a 2 year waiting period applies.

Academic requirements

- Students must be enrolled in and attending an approved course of study, whether secondary or tertiary and satisfy certain workload requirements.
- A full-time student for the purpose of PES is a student who is enrolled at an approved institution and is undertaking at least three quarters of a normal full-time workload for their course.
Note: While a student may enrol in more than one course in the same period, only those subjects which contribute to the same course can be counted in the workload.
- To meet the PES studyload requirements for external and correspondence study courses or flexible learning courses (e.g. open learning or self paced courses) students must ensure that they submit their work or modules by the dates required by their institution. The amount of work or number of modules required to be submitted will depend on whether the student is claiming PES as a full-time student or as a student approved to undertake part-time study of at least 25% of a full study load.
- Students who have already completed a Masters or Doctorate degree, whether in or outside Australia, are not eligible for PES.
- Students undertaking Masters by coursework study may be eligible where a Masters degree is the:
 - minimum requirement for registration with a professional body and for entry to profession, or
 - fastest pathway, that is the shortest study route for a student at the higher education institution to attain an entry-level qualification for professional practice, or
 - only pathway provided by the higher education institution which has diversified by restructuring its course delivery.
- A full-time course workload is:
 - for a course which attracts an equivalent full-time study load (EFTSL) loading, the standard student load, or
 - for a course which does not attract a EFTSL loading, the amount of full-time study as defined by the institution (e.g. secondary school, TAFE, private college), or
 - if neither of the above apply, 20 hours per week of class contact/consultation time (not including private study time).

- For non-school studies, a student's minimum required workload may be reduced to not less than two-thirds of the normal full-time study workload because of:
 - the relevant education institution's usual requirements for the course, or
 - specific direction in writing to the student from the academic registrar or an equivalent officer, or
 - the academic registrar (or equivalent) of the relevant education institution recommends in writing that a reduced workload be undertaken for specified academic or vocational reasons for a period not exceeding half an academic year.
- Students who have a disability and those who are single principal carers or carer pensioners who undertake at least 25% of the normal full-time workload may also be eligible for PES.
- **You will need to consider your workload options carefully before you finalise your enrolment.** Not only could your workload affect the rate of PES that you receive, it may affect whether you can receive PES for the entire length of the course.
 - Secondary students (full-time or part-time) can usually get PES if they are making satisfactory progress towards completing their course, however PES will stop after 2 years of full-time study at year 12 level.
 - Part-time tertiary students can usually get PES for twice the minimum period it takes to complete the course as a full-time student.
 - Full-time (and 66% concessional study load) tertiary students may be subject to a limit on how long they can get PES for their course. This depends on the duration of their course and/or the level of the qualification. For more information call Centrelink on **13 2490**.
 - Previous study undertaken at the same academic level may reduce the time that tertiary students can get PES.

Commencement dates

The day your payment starts from depends on:

- the day you claim
- whether you lodge your claim by 31 March (or 31 July for semester 2) in the year of study (for a full year course) or within 4 weeks of becoming eligible for PES (for all courses)
- the date your course commences.

Generally, payment of PES only starts when your study commences, but in some limited circumstances you can receive backdated payments. To ensure you receive any entitlement you may have to backdated payments, your claim must be lodged, or your intent to claim recorded, by 31 March (or 31 July for semester 2) in the year of study (for a full year course) or within 4 weeks of becoming eligible for PES (for all courses).

If you are studying or intending to study but you are waiting for approval of a pension or payment from Centrelink or the Department of Veterans' Affairs, that is a requirement to qualify for PES (see page 1 for the list of pensions and payments), you should register an intent to claim PES and lodge a claim as soon as possible. If your PES claim is rejected because your qualifying pension or payment has not yet been approved, you should contact Centrelink within 13 weeks of the rejection date. This will ensure that your entitlement to PES can be backdated when the pension or payment is approved.

To record your intent to claim PES, you can call Centrelink on **13 2490**. You can also lodge your intent to claim in person, by post, by fax, or via the internet. If you are eligible, your first contact date with Centrelink may be considered the date you claimed. After your first contact about PES, you have 14 days to lodge your PES claim (or 13 weeks if you, or a person you care for, has a medical condition which had a significant adverse effect on your ability to lodge the PES claim earlier).

Education Entry Payment

An Education Entry Payment is available to customers who qualify for PES in order to assist with up-front costs associated with return to or commencing study. This payment is available once per calendar year of study for those in receipt of Parenting Payment (single), Disability Support Pension, Newstart Allowance, Youth Allowance (Job Seeker) Widow B Pension, Special Benefit (as a single principal carer), Carer Payment or Wife Pension (partner receiving Disability Support Pension) and once in each 12 month period of study for Widow Allowees. (A similar payment is available for Veterans' Affairs customers—please contact your Veterans' Affairs office for details).

Education Entry Payment is not generally available to Parenting Payment (Partnered) customers, except where the customer is also eligible for PES.

Privacy and your personal information

Personal information is protected by law, including the *Privacy Act 1988*. The authority to collect this information is contained in social security law.

The information you provide on this form will be used to determine your eligibility for, and provide payments and services to you and, where relevant, third parties. This information may also be used to detect or prevent fraud and/or recover overpayments.

Centrelink may give some or all of your information to the Department of Human Services, its agencies, policy departments (Department of Education, Employment and Workplace Relations and Department of Families, Housing, Community Services and Indigenous Affairs) and their contracted service providers, (where that department or contracted service provider is providing payments or services to you) for the purposes of:

- determining eligibility for correct payment
- referral for appropriate assistance
- determining eligibility and/or suitability for employment assistance and other appropriate services
- provision of services and payments
- evaluation and monitoring of services provided by Centrelink, its policy departments or contracted service providers
- recovery of overpayments.

Centrelink may disclose limited information (for example, income and assets) about you to other individuals when your circumstances affect their entitlement to payments and services.

Limited personal information collected from you may be used to conduct customer research run by the Department of Human Services, Centrelink, its policy departments or by research organisations on their behalf. Your participation in customer research is valued, however, if you do not wish to take part please call the Customer Relations number on Freecall™ **1800 050 004** (refer to the factsheet titled *Market research and you* for more information).

Centrelink can give your information to other persons, bodies or agencies without your permission in circumstances where Commonwealth legislation requires or authorises the disclosure. For example, Centrelink usually gives some or all of your information about income and taxation matters to the Australian Taxation Office and the Child Support Agency for their use.

You can get more information from the factsheet titled *Your Right to Privacy* from your local Centrelink Customer Service Centre, you can call Centrelink on **13 2490** to request a copy or you can go to our website at **www.centrelink.gov.au**

Proving your identity to Centrelink

If you are claiming the Pensioner Education Supplement from Centrelink but you receive a pension or other qualifying payment from the Department of Veterans' Affairs you are required to prove your identity. You must establish your identity by providing **original** documents (not photocopies) from this approved list. Centrelink requires you to prove both your:

- Commencement of Identity (proof of your birth or arrival) in Australia, and
- use of this identity.

Note: The document you use to show your Commencement of Identity cannot also count towards the POINTS required to show use of this identity.

If you have any difficulty in obtaining or providing these documents, you should contact Centrelink as soon as possible.

If you have previously met the proof of identity requirements, and you are reclaiming within 52 weeks of receiving a Centrelink payment, fewer proof of identity documents may be required. If you think this applies to you, contact Centrelink as soon as possible.

Where possible, Centrelink will use the documents you provide to prove your age, residence, income and/or assets if that is relevant to the payment or service you are applying for. However, to be eligible for some payments or services, you may need to provide additional documents.

Continued
Please REMOVE this Notes Booklet from the
form if you have not already done so ►

| Commencement of Identity in Australia | | |
|---|---|-----------|
| Document | Explanation/description | Points |
| Australian Birth Certificate | Original Australian birth certificate, extract or birth card in your name/former name. | 70 |
| Australian Passport (current) | Australian passport in your name/former name. Expired passports are not acceptable. | 70 |
| Citizenship Certificate | Australian citizenship certificate in your name/former name. | 70 |
| Australian Visa | Australian visa, current at time of entry to Australia as resident or tourist, showing your name/former name. | 70 |
| Document of Identity (DFAT) | Document of Identity issued in your name/former name by the Department of Foreign Affairs and Trade to Australian citizens or persons who possess the nationality of a Commonwealth country, for travel purposes. | 70 |
| Certificate of Evidence of Resident Status (DIAC) | Certificate of Evidence of Resident Status (Form 283) issued by the Department of Immigration and Citizenship, showing your name/former name. | 70 |
| Certificate of Identity (DIAC) | Certificate of Identity issued by the Department of Immigration and Citizenship to refugees and non Australian citizens for entry to Australia. | 70 |

Note: If more than one of the above documents is provided, the additional documents will count as points.

| Use of Identity | | |
|------------------------------|---|-----------|
| Defence Discharge Papers | Australian Defence Force discharge papers, in your name/former name. | 70 |
| Shooter's or Firearm Licence | Current shooter's or firearm licence showing signature and/or photo and same name as claim. | 70 |
| Security Licence | Current security protection industry or crowd control licence, showing signature and/or photo and same name as claim. | 70 |

Continued ►

| Use of Identity | | |
|--|--|--------|
| Document | Explanation/description | Points |
| Bank/Financial Institution card, statement or passbook | Current ATM or credit card showing your name and signature. Statement or passbook from current savings or cheque account showing your name and same address (if applicable) as your claim. Cannot accept: Cards issued by organisations other than banks, credit unions or building societies, ATM or internet receipts/statements or account documentation issued by banks/financial institutions outside Australia. | 40 |
| Child's Birth Certificate | Australian birth certificate for a child showing your name as parent/guardian. Cannot accept: Sibling's certificate. | 40 |
| Australian Driver's Licence – Motor Vehicle | Current state or territory issued driver's licence, learner's permit or provisional licence showing signature and/or photo and same name and same address as claim. | 40 |
| Australian Divorce Papers | Australian divorce papers in your name/former name (e.g. Decree Nisi, Decree Absolute). | 40 |
| Educational Certificate | Up to 3 school/education qualification certificates for different years in your name/former name (school/TAFE/university/Registered Training Organisation (RTO)). | 40 |
| Australian Marriage Certificate | Marriage certificate issued by a state or territory government agency. Cannot accept: Church or celebrant issued certificates. | 40 |
| Mortgage Papers | Legally drawn mortgage papers for an Australian residence in your name/former name. | 40 |
| Name Change | Legal change of name certificate or deed poll certificate. | 40 |
| Overseas Passport | Current passport issued by a country other than Australia, with valid entry stamp or visa. | 40 |
| Registration Certificate from a Professional Board | Registration certificate from a national or state/territory professional registration board, (e.g. doctors, nurses, dentists, physiotherapists, accountants). | 40 |
| Trade Certificate | Current Australian trade certificate in your name/former name. Must be signed by issuer or claimant. | 40 |
| Veterans' Affairs Gold Card | Current Department of Veterans' Affairs Gold Card issued in your name. | 40 |

| Use of Identity | | |
|--|---|--------|
| Document | Explanation/description | Points |
| Reference from Indigenous Organisation | Reference from an Aboriginal/Torres Strait Islander organisation showing referee's full details and length of time they have known you. | 20 |
| Educational Report or Reference | Up to 3 school/education reports or references, including enrolment confirmations for different years or semesters, in your name/former name (school/TAFE/university/RTO). | 20 |
| Student ID Card | Current student ID card issued in your name with signature and/or photo (school/TAFE/university/RTO). | 20 |
| PAYG Payment Summary | PAYG payment summary, less than 2 years old, with tax file number. Cannot accept: Centrelink issued payment summaries. | 20 |
| Insurance Renewal | Current insurance renewal for house, contents, vehicle, boat, crop insurance in your name and showing same address as claim. | 20 |
| Tenancy Agreement or Lease | Current formal residential tenancy agreement or lease in your name and showing same address as claim. | 20 |
| Medicare Card | A current Medicare card showing your name. | 20 |
| Motor Vehicle Registration | Current motor vehicle registration showing your name, same address as claim and proof of payment. | 20 |
| Other Overseas Documents | Up to 3 documents issued by a country other than Australia (equivalent to Australian documents listed of at least 20 points value), includes lapsed passports issued by a country other than Australia. | 20 |
| Other Licence | Up to 3 current Commonwealth, state or territory licence for coxswain, boat, aircraft etc. Must have your photo and/or signature and same address as claim (if applicable). Cannot accept: Recreational fishing licences. | 20 |
| Proof of Age Card | Current proof of age or photo identity card issued by a government agency in your name with photo and/or signature. | 20 |
| Rates Notice | Paid rates notice in your name and showing same address as claim, less than 12 months old. | 20 |
| Utility Account | Up to 3 paid utility accounts (e.g. gas, water, electricity or phone) in your name and showing receipt number and same address as claim, less than 12 months old. | 20 |
| Electoral Enrolment | Proof of electoral enrolment card issued in your name and same address as claim. | 10 |
| Other Financial Documents | Up to 3 current financial documents, such as superannuation, shares, life insurance, credit card statement or managed investment documents issued in your name. Cannot accept: Hire or lease agreement. | 10 |
| Health Insurance Card | Current health insurance card showing your name. | 10 |
| Motoring Association Card | Current membership card or documents issued in your name. | 10 |
| Taxation Notice of Assessment | Taxation notice of assessment in your name less than 2 years old. | 10 |
| Employment Records | Termination notice, separation certificate, report or reference from employer in your name. Cannot accept: Payslips. | 10 |

Changes you must tell Centrelink about

When to contact us

If you do not tell Centrelink about changes, you could have a debt. If you have a debt, you may have to pay all or some of the money back.

After you claim **Pensioner Education Supplement**, you must tell Centrelink **within 14 days** if any of the following happens.

To advise Centrelink of changes, call **13 2490**.

Changes you must tell Centrelink about are

- you (or your partner, if applicable), start paid work or any form of profession, trade, business or self-employment
- you change your hours of work
- you are sick or injured and cannot continue study
- you marry; are in or commence an opposite or same-sex registered or de facto relationship, reconcile with a former partner, start living with someone as their partner
- you separate from your partner
- your partner dies
- you change your enrolment at school, college or university or other education institution

Note: If you receive Pensioner Education Supplement (PES) as a part-time student and you change your study load to 50% or more – or to under 50%—your new rate of PES will normally apply from the **actual date your enrolment changes** rather than the date you commence your new study load. If you change your enrolment for the next study period before the end of the current study period, your new rate of PES will normally apply from the day after the current study period ends.

- you do not begin your course in the first 2 weeks of semester
 - you do not re-enrol in a course as a continuing student by the end of the enrolment period
 - you discontinue studies
 - you travel outside Australia
 - your pension, benefit, payment or allowance ceases and your Pensioner Education Supplement payments do not stop.
-

Change of bank details

If you change or close the account into which your payment is made, you should advise Centrelink immediately.

Change of address

If you change your address, you should advise Centrelink immediately. If mail is returned to Centrelink unclaimed, your payments may be stopped.

Note: If you are paid too much allowance because you do not tell Centrelink when you are required to do so, Centrelink may recover money from you. There are also penalties for not telling Centrelink when required.

Your review and appeal rights

If you are not happy with a decision Centrelink has made about your payments, there are several steps you can take. You can take someone with you when you talk to Centrelink.

1. You can discuss it with the person who made the original decision. You do not have to do this, but many people find it a useful step. It gives you a chance to correct misunderstandings, present new information or evidence and get an incorrect decision changed quickly.
2. If you think a decision is wrong, you have the right to ask for a review by an Authorised Review Officer (ARO). You do not have to talk to the person who made the decision before you ask for an ARO review. The ARO is an independent Centrelink officer who can take a fresh look at the facts. You should request this review within 13 weeks of the decision. This is because arrears (where payable) will usually not be paid if a review is sought after the 13 week period expires.
3. If you do not agree with the decision of the ARO, you can apply to the Social Security Appeals Tribunal (SSAT) for a review. The SSAT is an organisation not related to Centrelink. The SSAT can only look at a review after it has been reviewed by an ARO. This service is free of charge.
4. If you are unhappy with the SSAT decision, you can have this decision reviewed by applying to the Administrative Appeals Tribunal (AAT). The AAT is a body that provides independent review of a wide range of administrative decisions made by the Australian Government. This service is free of charge.

For more information about your review and appeal rights or to lodge an appeal, call Centrelink on **1800 050 004**.

Other payments, concessions and help

If you receive a payment, there are other payments, concessions and help you may receive.

Advance Payments

Centrelink customers can apply for an advance payment of up to \$500, once in 12 months. This is recovered, interest free, from your payments over 13 fortnights.

Centrepay

Centrepay allows Centrelink customers to have regular amounts deducted from their Centrelink payments for various purposes such as gas, rent, water, rates and electricity. Participation in the scheme is voluntary and customers may withdraw from the scheme at any time. This service is provided free of charge.

Community Officers

Community Officers may be able to visit you if you are homeless, living in a hostel or refuge, suffering from a mental illness, or fleeing from domestic violence. Community Officers can tell you about Centrelink payments and services and help you access these services. They provide Centrelink services in locations like rehabilitation centres, psychiatric hospitals, prisons, hostels, drop-in centres.

Family Tax Benefit

Family Tax Benefit is money to help you raise your dependent children. How much you get paid will depend on:

- your income
- how many children you have
- how old your children are
- whether you rent privately
- whether you are a single principal carer, and
- whether you receive any child support.

If you currently receive an income support payment, you will receive Family Tax Benefit through the Family Assistance Office – on a fortnightly basis.

There are 2 parts to Family Tax Benefit – Part A and Part B.

Family Tax Benefit Part A

Family Tax Benefit Part A is paid for:

- children up to the age of 21, and
- full-time students aged 21–24

if they do not receive a Centrelink payment such as Youth Allowance or an education allowance such as ABSTUDY.

Family Tax Benefit Part B

Family Tax Benefit Part B is an additional payment to single income families or families with one main salary earner. This additional payment is paid until your youngest child turns 16 (or 18 if he or she is a full-time student and not receiving a Centrelink payment such as Youth Allowance or an education allowance such as ABSTUDY).

For more information, call the Family Assistance Office on **13 6150** or go to **www.familyassist.gov.au**

| | |
|---|---|
| Financial Information Service Officers | Financial Information Service (FIS) Officers can give you free, independent information. This will help you understand investments and how they work and help you make better financial decisions. |
| Health Care Card | A Health Care Card provides you access to pharmaceutical medications listed under the Pharmaceutical Benefits Scheme at a reduced cost. You may also receive other concessions provided by state and territory governments. |
| Indigenous Services Staff | Indigenous Services Staff are located in most Centrelink Customer Service Centres. Some Centrelink Customer Service Centres also have interpreters who speak Aboriginal or Torres Strait Islander languages and teams who visit and help remote communities. |
| Jobs, Education and Training Child Care Fee Assistance (JETCCFA) | <p>JETCCFA provides extra help with the cost of approved child care to eligible parents undertaking activities such as job search, work (paid or unpaid), study or rehabilitation as part of an Employment Pathway Plan, to help them enter or re-enter the work force.</p> <p>JETCCFA can help meet the cost of child care by paying most of the difference between the total child care fee and the amount covered by the Child Care Benefit for care related to participation in approved activities.</p> <p>JETCCFA payments are made directly to the child care service on your behalf. You will still make a contribution towards the cost of care.</p> <p>A different fee may be payable for any child care used in the week not related to the JETCCFA activity.</p> <p>To find out if you qualify for this additional help with your child care costs, contact the Family Assistance Office on 13 6150 or go to www.familyassist.gov.au</p> |
| Mobility Allowance | <p>Mobility Allowance may provide help to people with disabilities who are doing voluntary work, paid work, vocational training, or any combination of these and cannot use public transport without extra help. There does not need to be public transport in the person's area to qualify.</p> <p>Mobility Allowance helps with the extra costs of travel.</p> <p>If you are receiving Newstart Allowance, Youth Allowance or Disability Support Pension and you are working 15 hours or more per week or looking for such work under an Employment Pathway Plan, you may be eligible for a higher rate of Mobility Allowance.</p> <p>In some instances the higher rate may remain payable if you no longer receive Newstart Allowance, Youth Allowance or Disability Support Pension.</p> |
| Pharmaceutical Allowance | You may get extra money to help pay for the cost of prescription medicines. This is called Pharmaceutical Allowance. Pharmaceutical Allowance is paid automatically with your payment. |
| Remote Area Allowance | Remote Area Allowance was introduced as an additional assistance for Centrelink customers in remote areas. It recognises that many customers who do not pay tax, or very little tax, do not get the full benefit of tax zone rebates. Remote Area Allowance makes a contribution towards some of the costs associated with living in remote areas. |

Rent Assistance

You may be eligible for rent assistance if you rent your accommodation in the private rental market. This includes paying private rent, board or lodging for accommodation in a house, flat or unit, boarding house, hostel or private hotel. It also includes paying ground rent, site or mooring fees for a caravan, mobile home or boat in which you live.

Rent Deduction Scheme

The Rent Deduction Scheme allows Centrelink customers in public housing to have their housing payments (such as rent, loan repayments and arrears) deducted from their Centrelink payments and sent directly to the Housing Authority in their state or territory.

**Senior Customer Service
Adviser**

Help for people with disabilities to access specialist and mainstream employment and training services, and arrange referral to other agencies for information and support services.

Social Workers

Centrelink has professional social workers in its Customer Service Centres and Call Centres throughout Australia. Social workers can offer you personal counselling and support in difficult times such as domestic and family violence, severe financial hardship, homelessness, loss and bereavement. They can refer you to other services and programs like housing, health, emergency relief legal and/or counselling services and support groups.

Telephone Allowance

Centrelink customers in receipt of a qualifying payment can get help with the cost of maintaining a telephone service – landline, mobile, fax or InContact service – that is connected in Australia. If you (and/or your partner) have advised Centrelink that you are a telephone subscriber, you will automatically be paid Telephone Allowance. Telephone Allowance is paid quarterly in January, March, July and September. If the telephone is in joint names, the amount payable is split between you and your partner.

1 Please read this before answering the question.

Indigenous customers receiving any of the payments listed on page 1 of the **Notes Booklet**, who are studying either full-time or part-time, may be eligible for ABSTUDY PES. If you are claiming ABSTUDY PES, do **NOT** complete this claim. For more information about ABSTUDY PES call Centrelink on **13 2317**.


Are you currently receiving any ABSTUDY, Austudy, Youth Allowance or Age Pension payments?

No **Go to next question**

Yes  Do not continue with this claim.

2 For the period of study you are claiming Pensioner Education Supplement, will you be employed as a full-time apprentice or trainee?

No **Go to next question**

Yes  You are not eligible for Pensioner Education Supplement. Do not continue with this claim.

3 Your name

Mr Mrs Miss Ms Other

Family name

First given name

Second given name

4 Have you ever used or been known by any other name (e.g. name at birth, maiden name, previous married name, Aboriginal or tribal name, alias, adoptive name, foster name)?

No **Go to next question**

Yes **Give details below**

1 Other name

Type of name (e.g. name at birth)

2 Other name

Type of name (e.g. maiden name)

If you have more than 2 other names, attach a separate sheet with details.

5 Your sex

Male

Female

6 Your date of birth

7 Your permanent address

Postcode

8 Your postal address (if different to above)

Postcode

9 Your contact details

Home phone number

Is this a silent number? No Yes

Whose name is the phone account in? My name

My partner's name

Another name

Mobile phone number

Whose name is the mobile phone account in? My name

My partner's name

Another name

Fax number

Work phone number

Alternative phone number

Home Internet Service Provider (ISP)

The ISP is the company that provides your internet access.

Whose name is the ISP account in? My name

My partner's name

Another name

Email

@

OFFICE USE ONLY - CRN

10 Do you want your payment made into an account in which another payment from Centrelink is made (if applicable)?

No **▶ Go to next question**

Yes **▶ Name of payment (e.g. Family Tax Benefit)**

 ▶ Go to 12

11 Where do you want your payment made?

The bank, building society or credit union account must be in your name. A joint account is acceptable.

Name of bank, building society or credit union

Branch where your account is held

Branch number (BSB)

Account number (this may not be your card number)

Account held in the name(s) of

12 Do you receive a pension from the Department of Veterans' Affairs?

No **▶ Go to next question**

Yes **▶ Name of payment**

Veterans' Affairs Reference Number

Date payment started

13 Are you returning to study after a break of more than one semester?

No **▶ Go to next question**

Yes **▶ What was your last date of study?**



If the break in study was due to circumstances beyond your control, attach a statement giving reasons.

14 What are your **new** study details?



Please attach proof of enrolment if you are a tertiary student who has not claimed PES before or if you are starting a new course. If you do not have the proof of enrolment when lodging your claim it should be provided to Centrelink **within 14 days** of commencing studies.

Education institution/course

Name of school/ Australian Technical College/campus

Address

Postcode

Your student identification number

Exact course title (e.g. School Studies, Bachelor of Arts, Masters)

Course code, if applicable

Year/stage of course (e.g. Year 11, 1st year, B.Sc., Masters)

How many hours per week do you attend formal course work or lectures? Do not include time spent in private study time.

hours per week

When will you be attending this course?

From

To

Full course period

Official start date

Official end date

Are you enrolled on a full-time or part-time basis?

Full-time 75 – 100%

Part-time 66 – 74%

50 – 65%

25 – 49%

0 – 24%

of the full-time study load in your course

Not sure



If you are not sure, attach a list of your subjects.

I will be studying by Distance Education or Correspondence?

No Yes

I will be enrolled in a flexible learning course (e.g. open learning and self paced course)?

No Yes

If you are going to more than 1 institution, attach a separate sheet with details.

15 Is this claim for Year 12 study?

Pensioner Education Supplement is usually paid for your first or second attempt at Year 12 (where done full-time within a 10 year period).

- No **Go to 17**
Yes **Go to next question**

16 Have you attempted Year 12 before?

- No **Go to next question**
Yes **When?**

/ /

Other attempt?

/ /



Unsuccessful study. If you failed due to circumstances beyond your control attach a statement giving reasons.

Note: Do not provide a separate statement if previously provided at **question 13**.

17 Please read this before answering the question.

This question is about past post secondary studies you have undertaken in the past ten years. Include both full-time and part-time study even if you did not complete the course. If you have completed a Masters or Doctorate degree **AND the course is recognised in Australia, this should be mentioned in the list even if it was undertaken more than 10 years ago.**

List all studies you have undertaken in the past 10 years.

1 Years (e.g. 2004–2006) The study was:

Full-time Part-time

Name of institution/campus (e.g. Melbourne University)

Name of course (e.g. Bachelor of Arts) Did you complete this course?

No Yes

2 Years (e.g. 2004–2006) The study was:

Full-time Part-time

Name of institution/campus (e.g. Melbourne University)

Name of course (e.g. Bachelor of Arts) Did you complete this course?

No Yes

3 Years (e.g. 2004–2006) The study was:

Full-time Part-time

Name of institution/campus (e.g. Melbourne University)

Name of course (e.g. Bachelor of Arts) Did you complete this course?

No Yes

Continued

4 Years (e.g. 2004–2006) The study was:

Full-time Part-time

Name of institution/campus (e.g. Melbourne University)

Name of course (e.g. Bachelor of Arts) Did you complete this course?

No Yes

If you need more space, attach a separate sheet with details.

18 Are you providing the following documents with this form?
If you are not sure, check the question to see if you should attach the documents.

Where you are asked to provide documents, please attach original documents.

- Proof of evidence for study break due to circumstances beyond your control
(If you answered Yes at question 13 or question 16)
- Proof of enrolment
(Required at question 14)
- List of subjects
(If you answered Not sure at question 14)

19 Statement

I declare that:

- I intend to study as indicated on this claim.
- the information provided in this form is complete and correct.
- I have received the **Notes Booklet** which includes the privacy notice.

I understand that:

- I may need to provide further information if requested.
- giving false or misleading information is a serious offence.
- Centrelink can make relevant enquiries to ensure I receive the correct entitlement.
- information already provided by me to Centrelink can be used, where required, to help finalise this claim.
- I will notify Centrelink of any changes to this information **within 14 days** of the change(s) occurring.
- payment of Pensioner Education Supplement cannot start until this statement is signed and this claim form returned to Centrelink.

Your signature

Date

/ /